

# TERM Provider Claims Resources: CFWB Evaluations

Prepared By:



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Dear TERM Provider,

Your time and expertise shared in the support of TERM-referred clients is immensely valuable within our community. You play an exceptionally important role in helping to reduce the risk of abuse and neglect in families involved with Child and Family Well-Being (CFWB).

The following resources were developed in partnership with Optum's Claims and Provider Services Departments with the intent to offer support and guidance around submission of claims for services rendered to TERM clients. The resources are provided for informational and instructional purposes and do not constitute billing advice. It is our hope that these resources will assist with streamlining your claims submission practices and more efficiently utilize your time to meet the needs of your clients.

Please feel free to contact us at 877-824-8376 (Option 1) for any questions about TERM related processes. Please be in touch with Optum's Claims Department for any questions specific to reimbursement, denials, and claims processes more generally at 877-824-8376 (Option 2). We also welcome and appreciate you sharing any ideas you might have about how we can better serve you. Thank you for partnering with Optum TERM in serving the clients of the County of San Diego.

Respectfully,

Optum TERM Team

## Common Billing Questions – FAQ for TERM providers

- Can I sign a Claims form digitally or does it have to be done by hand?
  - Yes, a digital signature is acceptable.
- Where do I send my claims form?
  - Claims can be sent on the CMS1500 form to the following address: CFWB Claims, Attention to: Optum, P.O. Box 600340, San Diego, CA 92160-0340. Claims can also be faxed to 877-364-6945.
- Where do I get the required claims form?
  - The CMS-1500 claims form can be purchased from retailers such as Amazon and Staples. These forms can also be requested from Optum's Provider Services Department at no cost by calling 1-877-824-8376, option 3.
- Can I submit claims electronically?
  - Contact Claims directly to discuss options for setting up electronic submission of claims. Please contact Claims at 1-877-824-8376, option 2.
- Why are my claims being denied?
  - For specific questions related to your claims submissions, please begin by referencing the Explanation of Benefits (EOB) for the specific denial explanation. If requiring further assistance, please contact Optum's Claims Department by calling 1-877-824-8376, option 2.

## Helpful Billing and Claims Tips – FAQ for TERM Providers

- To prevent delays, please ensure to complete all required fields on the claim form and that the information is consistent with the client's authorization letter.
- Be sure all billing staff are familiar with current billing and contract requirements.
- Remain aware of and utilize appropriate modifiers for services that require modifiers (i.e. language, children, and neuropsychological).
- Verify the effective dates for authorizations and remain aware of the authorization period.
- For testing that occurs over multiple days, please bill Dates of Service as the last date when the evaluation was completed. This is to support the CalAIM Behavioral Health Payment Reform Initiative.
- When multiple modifiers are authorized (i.e. TU: language; TJ: child; HU: neuropsychological), the language modifier (TU) should be entered as the primary modifier.
- No-Show Considerations:
  - While client no-shows or late cancellations are not reimbursed, CFWB pre-authorizes a one-time no-show consideration fee per client; please see TERM Provider Handbook for further information.
  - Medi-Cal does not cover no-show consideration fees. Therefore, no-show consideration fees for TERM-referred Medi-Cal beneficiaries are authorized under CFWB funds. When billing Medi-Cal funded evaluations, no-show considerations will need to be submitted for reimbursement separately on a different claims form using the client's CFWB State ID.
  - Modifiers (i.e. TJ) are not required when billing for no-show considerations.
  - If billing separately as a standalone CPT code on the CMS-1500, a diagnosis code of 'R69' and Place of Service code '11' can be used when submitting for reimbursement.
- Feedback Sessions:
  - Specific feedback session and process can be found in the TERM Provider Handbook. For the purposes of completing the CMS-1500, since the authorization will be using CFWB funds, please follow CFWB funded process for submitting reimbursement for this service.

# CMS-1500 Claim Form Instructions

\*Highlighted Sections are required areas. Please ensure to complete according to the client's authorization letter and assigned provider.

Section 5: If a client does not have an address and is homeless, 'Homeless' can be documented in this section.

Section 1a: Depending on funding source, please write either the client's Medi-Cal Policy (Medi-Cal funds) or CFWB State ID (CFWB funds).

Section 12 and 13: If a signature is on file, it is acceptable to document 'Signature on File'.

Section 23: Please document the authorization number, which is located on the authorization letter

Section 21: Please document the diagnostic ICD 10 code; this will be needed for Section 24(E).

Section 24(A): For testing that occurs over multiple days, please bill together on the last date of service when the evaluation was completed. This is to support the CalAIM Behavioral Health Payment Reform Initiative.

Section 24(E): Place the letter for the corresponding diagnosis that is being billed; letter can be determined by referencing the lettered line in Section 21.

Section 24(D): Please only bill for CPT codes reflected on the authorization letter. If a modifier (i.e.HU/TJ) is included in the authorization letter, it must also be reflected on this Claims form.

Section 24(F): Please charge for the amount reflected in the provider's fee schedule/Letter of Agreement. When submitting a claim for multiple units of a CPT code, calculate the total amount that is being submitted for reimbursement.

Section 25: Please document provider's SSN or EIN and select whether the number is SSN or EIN.

Section 24(G): Please ensure units align with and does not exceed the amount identified on the authorization letter.

Section 32: Please provide the address in which the service was rendered.

Section 33: Please document provider's name, address, and telephone number.

# Sample TERM Authorization Letters and CMS-1500 Form

CFWB requested evaluations can use 2 different funding sources: Medi-Cal or CFWB. This section provides sample authorization letters and CMS-1500 based on funding source.

## Medi-Cal Funded

\*This section will contain the following documents:

- [Sample Authorization Letter](#)
  - Medi-Cal funded requests will be identified as 'CFWB MC' on the top left corner
  - The sample authorization letter highlights areas that are critical to completing the CMS-1500 form that is submitted for reimbursement. Please see attached the 'Authorization Letter Key' for descriptions.
    - No-Show considerations are not reimbursable through Medi-Cal. Therefore, a separate authorization letter using CFWB funds (identified as 'CFWB' on top left corner) will be sent to the provider and a separate CMS-1500 must be submitted when seeking reimbursement for a no-show.
- [Sample CMS-1500](#)
  - This sample is based on the sample authorization letter for client Last, First for provider Prov, Termy

## CFWB Funded

\*This section will contain the following documents:

- [Sample Authorization Letter](#)
  - CFWB funded requests will be identified as 'CFWB' on the top left corner
  - The sample authorization letter highlights areas that are critical to completing the CMS-1500 form that is submitted for reimbursement. Please see attached the 'Authorization Letter Key' for descriptions.
- [Sample CMS-1500](#)
  - This sample is based on the sample authorization letter for client Last, First for provider TERM eval, PhD

# Medi-Cal Funded CFWB Evaluation Referral Samples




# SAMPLE: MEDI-CAL FUNDED AUTHORIZATION LETTER

CFWB MC 











## Treatment Authorization

Monday, October 7, 2024

**Prov, Termy**   
 123 Healing Rd.  
 San Diego, CA 92108

Phone: (619) 555-5555  
 Fax: (619) 444-4444

We have authorized the following treatment services:

Client: <b>Last, First</b> 		Client ID: 123456789  Insured ID: 0T000-0 	
Authorization # 	Date and Type of Service 	# of Units 	Frequency 
001	10/21/2024-10/20/2025  96130 TJ- PsychTestEval1stHr 	1 Unit	1 Daily
002	10/21/2024-10/20/2025 96131 TJ- PscyhTestEvlAddtl1Hr	5 Units	5 Daily
003	10/21/2024-10/20/2025 96136 TJ- Neuropsych Test Admin1st30Mins	1 Unit	1 Daily
004	10/21/2024-10/20/2025 96137 TJ- NeuropsychTestAdmiAddtl30min	7 Units	7 Daily
Client: <b>Last, First</b>		Client ID: 123456789 Insured ID: 0T000-0	
Authorization #	Date and Type of Service	# of Units	Frequency
 Comment:	Authorized for a Psychological Evaluation		

Please bill with the applicable CPT code listed above and what is included in your fee schedule. Please ensure to bill with any applicable modifiers.

Should you have any questions, please contact us at (877) 824-8376 option 3, then option 4.

Disclaimer: Funding for the Optum Public Sector Services is provided by the County of San Diego Health and Human Services Agency.

Payment for services is subject to client's Medi-Cal eligibility. Authorization is neither a statement of benefit coverage nor a guarantee of payment. Incomplete submissions are not authorized and will not be reimbursed. If a client has other health coverage (OHC), you must bill OHC first. The 'Good Thru' date is the last day authorized. Please submit a request for additional days to Optum Public Sector.

All providers serving children and youth ages 0-21 are REQUIRED to complete Child and Adolescent Needs Assessment and Strengths (CANS) & Pediatric Symptom Checklist (PSC) outcome tools. Please submit completed tools to Optum Public Sector.

Incomplete submissions are not authorized and without authorization, services may not be reimbursed.

Fax to: (866) 220-4495 or

Mail to: Optum Utilization Management at PO Box 601370 San Diego, CA 92160-1370

## Medi-Cal Funded Evaluation Authorization Letter Key

	Description	CMS-1500 Application
A	Designates funding source: CFWB for CFWB funded evaluations or CFWB MC for Medi-Cal funded CFWB cases. This example shows a Medi-Cal funded authorization.	Funding source will inform the ID number entered in box 1a.
B	Addressee reflects the provider/practice mailing address.	Use the mailing address when completing box 33 of the CMS-1500 form. The mailing address may be different to the Service Facility Location address (box 32), which designates the physical location in which the service took place.
C	Name of the individual authorized to receive evaluation.	Use this individual's demographic information to complete boxes 2-6.
D	In Medi-Cal funded cases, the Insured ID is the client's 9-digit Medi-Cal Policy ID.	Enter the client's 9-digit Medi-Cal Policy ID in box 1a.
E	Authorization number assigned to each CPT code/service.	Enter in box 23 of the CMS-1500 form. Multiple authorization numbers can be entered in range (ex.0001-0004) or listed (ex. 0001, 0002, 0003, 0004) form.
F	This column reflects CPT codes that are authorized.	CPT codes are entered in box 24D.
G	Number of units authorized during the authorization period.	Enter the number of units rendered for the corresponding CPT code in box 24G. Do not exceed the number of authorized units.
H	The number of units that can be billed during the described period.	Do not exceed the number of units that can be billed.
I	Date range reflects the period in which the client is authorized to receive evaluation services.	All services must be on the same date of service. Enter in box 24A. For testing that occurs over multiple days, please bill together on the last date of service when the evaluation was completed.
J	TJ designates that the service is authorized to a child. The modifier TJ must be entered for each CPT code authorized and being billed during a child's evaluation. The Modifier HU designates neuropsychological evaluation. When multiple modifiers apply, the language Modifier, TU, must be primary (ex. TU, TJ, HU).	The modifier(s) is entered in box 24D.
K	<p>Comment describing the evaluation service that is authorized. When authorized to a group practice, this area will also reflect the provider who is authorized to render the service. Medi-Cal does not reimburse No-Shows. No-shows are authorized under CFWB funds.</p> <p>In a group practice, <i>Comment</i> may also identify the authorized provider.</p>	<p>Please use a separate CMS-1500 and follow CFWB Claim submission guidelines when submitting a claim for No-Show reimbursement.</p> <p>Box 31 is signed by the rendering evaluator designated in the comments section.</p>

**SAMPLE: CFWB FUNDED NO SHOW CONSIDERATION FOR A  
MEDI-CAL FUNDED EVALUATION REFERRAL**



**Treatment Authorization**

Monday, October 7, 2024

**Prov, Termy**  
123 Healing Rd.  
San Diego, CA 92108

Phone: (619) 555-5555  
Fax: (619) 444-4444

We have authorized the following treatment services:

Client: <b>Last, First</b>		Client ID: 123456789 Insured ID: 0T000-0	
Authorization #	Date and Type of Service	# of Units	Frequency
001	10/21/2024-01/21/2025 99499 – No Show- Psych Eval	1 Unit	1 Daily
<b>K</b> Comment:	Authorized for one CFWB No Show Reimbursement		

Please bill with the applicable CPT code listed above and that is included in your fee schedule. Please ensure to bill with any applicable modifiers: 93-Telephone, 95-Telehealth, TU-Bilingual rate applies, TJ-Child and/or Adolescent

Should you have any questions, please contact us at (877) 824-8376.

Disclaimer: This authorization is being issued on behalf of Child and Family Well-Being. Funding for the Optum Public Sector Services is provided by the County of San Diego Health and Human Services Agency.

\*All CFWB Initial Treatment Plans and Group Intake Assessments are due 14 days from the authorization start date.

\*All treatment plan updates are due every 12 weeks thereafter.

\*Discharge summaries should be submitted on completion or termination of services.

\*CFWB psychological evaluations are due 30 days from the authorization or receipt of background records from CFWB.

Fax to: (877) 624-8376

Mail to: Optum TERM at PO Box 601340 San Diego, CA 92160-1340

## CFWB Funded No-Show for a Medi-Cal Funded Evaluation Authorization Letter Key

	Description	CMS-1500 Application
<b>A</b>	Designates funding source. This authorization is specific to CFWB MC funded evaluation as No-Show reimbursement is only fulfilled by CFWB funds.	Funding source will inform the ID number entered in box 1a.
<b>B</b>	Addressee reflects the provider/practice mailing address.	Use the mailing address when completing box 33. The mailing address may be different to the Service Facility Location address (box 32), which designates the physical location in which the service took place.
<b>C</b>	Name of the individual authorized to receive services.	Use this individual's demographic information to complete boxes 2-6
<b>D</b>	The Insured ID is the client's State ID.	Enter the client's State ID in box 1a.
<b>E</b>	Authorization number assigned to each CPT code/service.	Enter in box 23 of the CMS-1500 form. Multiple authorization numbers can be entered in range (ex.0001-0004) or listed (ex. 0001, 0002, 0003, 0004) form.
<b>F</b>	This column will reflect the evaluation services/CPT codes the client is authorized to receive.	CPT code entered in box 24D.
<b>G</b>	Number of units authorized during the authorization period.	Enter the number of units rendered for the corresponding CPT code in box 24G. Do not exceed the number of authorized units.
<b>H</b>	The maximum number of units that can be billed during the described period.	
<b>I</b>	Date range reflects the period in which the client is authorized to receive evaluation services. The authorization period for CFWB funds is 3 months.	All services must be on the same date of service. Enter in box 24A.
<b>J</b>	Description of reimbursement authorized. All CFWB requested evaluations are also authorized for 1 CFWB No Show reimbursement.  In a group practice, <i>Comment</i> may also identify the authorized provider.	Box 31 is signed by the rendering evaluator designated in the comments section.

# SAMPLE CMS-1500 FOR MEDI-CAL FUNDED CFWB EVALUATION REFERRAL

\*No Show Consideration fee needs to be completed on a separate CMS-1500 form; please see next page



## HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/21

This CMS-1500 form is an example based on the corresponding Medi-Cal funded evaluation authorization letter for client Last, First.

CARRIER

No-Show Consideration Fees are funded by CFWB. Therefore, please follow CFWB billing process with a separate CMS-1500 form.

1. MEDICARE (Medicare) <input type="checkbox"/> MEDICAID (Medical) <input type="checkbox"/> TRI CARE (TRICARE) <input type="checkbox"/> CHAMPVA (Member) <input type="checkbox"/> GROUP HEALTH PLAN (Group) <input type="checkbox"/> FECA EMPLOY (FECA) <input type="checkbox"/> OTHER (Other) <input checked="" type="checkbox"/>		1a. INSURED'S I.D. NUMBER (For Program in Item 1) <b>123456789A</b>	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Last, First</b>		3. PATIENT'S BIRTH DATE (MM   DD   YYYY) SEX <b>10   01   2001 M</b> <input checked="" type="checkbox"/> <input type="checkbox"/>	
5. PATIENT'S ADDRESS (No., Street) <b>1234 Disneyland Way</b>		7. INSURED'S ADDRESS (No., Street)	
CITY <b>Wonderful World</b> STATE <b>CA</b>		CITY	
ZIP CODE <b>54321</b> TELEPHONE (Include Area Code)		ZIP CODE TELEPHONE (Include Area Code)	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)		10. IS PATIENT'S CONDITION RELATED TO:	
a. OTHER INSURED'S POLICY OR GROUP NUMBER		a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO	
b. RESERVED FOR NUCC USE		b. AUTO ACCIDENT? PLACE (State) <input type="checkbox"/> YES <input type="checkbox"/> NO	
c. RESERVED FOR NUCC USE		c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO	
d. INSURANCE PLAN NAME OR PROGRAM NAME		10d. CLAIM CODES (Designated by NUCC)	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment.) <b>Signature on File</b> DATE <b>10/31/2024</b>		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize payment of medical benefits to the undersigned physician or supplier for services described below.) <b>Signature on File</b>	
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (IMP) MM   DD   YY QUAL <b>17a</b>		15. OTHER DATE MM   DD   YY QUAL <b>17b</b>	
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM   DD   YY TO MM   DD   YY	
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) <b>Corrected Claim or Intern Name- Only use box. 19 when applicable.</b>		20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24E)) A. <b>F43.10</b> B. C. D. E. F. G. H. I. J. K. L.		22. RESUBMISSION CODE ORIGINAL REF. NO.	
24. A. DATE(S) OF SERVICE From MM   DD   YY To MM   DD   YY B. PLACE OF SERVICE C. ICD-10 D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) OPT/HCPCS MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. UNITS H. ASSET PAYM PLAN I. ID. QUAL J. RENDERING PROVIDER ID. #		25. PRIOR AUTHORIZATION NUMBER <b>001-005 or 001, 002, 003, 004, 005</b>	
10   31   24   10   31   24   11   96130   TJ   A.   180.00   1   NPI   5279384			
2   10   31   24   10   31   24   11   96131   TJ   A.   900.00   5   NPI   5279384			
3   10   31   24   10   31   24   11   96136   TJ   A.   90.00   1   NPI   5279384			
4   10   31   24   10   31   24   11   96137   TJ   A.   630.00   7   NPI   5279384			
5			
6			
25. FEDERAL TAX I.D. NUMBER (SSN EIN) <input type="checkbox"/> <input checked="" type="checkbox"/> <b>88-8888888</b>		26. PATIENT'S ACCOUNT NO.	
27. ACCEPT ASSIGNMENT? (If Boxed, Use Box) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$ <b>1800.00</b> 29. AMOUNT PAID \$ <b>0.00</b> 30. Paid for NUCC Use	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER (Including Degrees or Credentials) (I certify that the statements on the reverse apply to this bill and are made a part thereof.) <b>10/31/2024</b>		32. SERVICE FACILITY LOCATION INFORMATION <b>TERMY Eval, PhD 123 Healing Rd. Sun Diego, CA 92108</b>	
33. BILLING PROVIDER INFO & PH# (619) 555-5555		34. BILLING PROVIDER INFO & PH# (619) 555-5555	

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

NUCC Instruction Manual available at: [www.nucc.org](http://www.nucc.org)

PLEASE PRINT OR TYPE

APPROVED CMB-0338-1197 FORM 1500 (02-12)



# SAMPLE CMS-1500 FOR NO-SHOW CONSIDERATION FOR MEDI-CAL FUNDED CFWB REFERRAL



## HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

**This CMS-1500 form is an example based on the corresponding Medi-Cal funded, CFWB requested evaluation. The No-Show reimbursement is funded by CFWB.**

PICA <input type="checkbox"/>										PICA <input type="checkbox"/>											
1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> TRI-CARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLK (LUNG) <input checked="" type="checkbox"/> OTHER <input type="checkbox"/> (Medicare#) (Medicaid#) (ID#/DOC#) (Member ID#) (ID#) (ID#)										1a. INSURED'S I.D. NUMBER (For Program in Item 1) 0T000-0											
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) Last, First										3. PATIENT'S BIRTH DATE MM DD YY SEX 10   01   2001 M <input checked="" type="checkbox"/> F <input type="checkbox"/>											
5. PATIENT'S ADDRESS (No., Street) 1234 Disneyland Way										6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>											
CITY Wonderful World					STATE CA					7. INSURED'S ADDRESS (No., Street)					8. RESERVED FOR NUCC USE						
ZIP CODE 54321					TELEPHONE (Include Area Code) ( )					9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO PLACE (State) _____ c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO						
9a. OTHER INSURED'S POLICY OR GROUP NUMBER					9b. RESERVED FOR NUCC USE					9c. RESERVED FOR NUCC USE					10a. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>						
10. INSURANCE PLAN NAME OR PROGRAM NAME										11. INSURED'S POLICY GROUP OR FECA NUMBER											
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED Signature on File DATE 10/31/2024										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED Signature on File											
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL _____										15. OTHER DATE MM DD YY QUAL _____											
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. _____ 17b. NPI _____										16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY											
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) Corrected Claim or Intern Name- Only use box. 19 when applicable.										20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES _____											
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY: Relate A-L to service line below (24E) ICD-9-CM A. R69 B. _____ C. _____ D. _____ E. _____ F. _____ G. _____ H. _____ I. _____ J. _____ K. _____ L. _____										22. RESUBMISSION CODE _____ ORIGINAL REF. NO. _____ 23. PRIOR AUTHORIZATION NUMBER 001-005 or 001, 002, 003, 004, 005											
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY		B. PLACE OF SERVICE		C. EMG		D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER				E. DIAGNOSIS POINTER		F. \$ CHARGES		G. DAYS OR UNITS		H. EPSTI (FIM) R#		I. ID. QUAL		J. RENDERING PROVIDER ID. #	
10   21   24		10   21   24		11		99499				A.		200.00		1		NPI		5279384			
2		3		4		5				6		7		8		9		10			
25. FEDERAL TAX I.D. NUMBER 88-8888888 SSN EIN <input checked="" type="checkbox"/>										26. PATIENT'S ACCOUNT NO.											
27. ACCEPT ASSIGNMENT? (APPLY TO CMS-1500) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO										28. TOTAL CHARGE \$ 2000.00											
29. AMOUNT PAID \$ 0.00										30. Revd. for NUCC Use											
31. SIGNATURE OF PHYSICIAN OR SUPPLIER (certify that the statements on the reverse apply to this bill and are made a part thereof.) SIGNED DATE 10/31/2024										32. SERVICE FACILITY LOCATION INFORMATION TERYM Eval, PhD 123 Healing Rd. Sun Diego, CA 92108											
33. BILLING PROVIDER INFO & PH# (619) 555-5555										34. BILLING PROVIDER INFO & PH# (619) 555-5555											

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

APPROVED OMB-0938-1197 FORM 1500 (02-12)



# CFWB Funded Evaluation Referral Samples

# SAMPLE AUTHORIZATION LETTER FOR CFWB FUNDED REFERRAL

CFWB **A**

Treatment Authorization

October 21, 2024

**Prov, Termy** **B**

123 Healing Rd.  
San Diego, CA 92108

Phone: (619) 555-5555  
Fax: (619) 444-4444

We have authorized the following treatment services:

Client: Last, First <b>C</b>		Client ID: 123456789 <b>D</b> Insured ID:0T000-0	
Authorization # <b>E</b>	Date and Type of Service <b>F</b>	# of Units <b>G</b>	Frequency <b>H</b>
001	10/21/2024-01/21/2025 <b>I</b> 96130 TJ- PsychTestEval1stHr <b>J</b>	1 Unit	1 Daily
002	10/21/2024-01/21/2025 96131 TJ- PscyhTestEvlAddtl1Hr	5 Units	5 Daily
003	10/21/2024-01/21/2025 96136 TJ- Neuropsych Test Admin1st30Mins	1 Unit	1 Daily
004	10/21/2024-01/21/2025 96137 TJ- NeuropsychTestAdmiAddtl30min	7 Units	7 Daily
005	10/21/2024-01/21/2025 99499 – No Show- Psych Eval	1 Unit	1 Daily
Client: Last, First		Client ID: 123456789 Insured ID:0T000-0	
Authorization #	Date and Type of Service	# of Units	Frequency
<i>Comment:</i> <b>K</b>	Authorized for a CFWB Psychological Evaluation		

Please bill with the applicable CPT code listed above and that is included in your fee schedule. Please ensure to bill with any applicable modifiers: 93-Telephone, 95-Telehealth, TU-Bilingual rate applies, TJ-Child and/or Adolescent.

Should you have any questions, please contact us at (877) 824-8376.

**Disclaimer:** This authorization is being issued on behalf of Child and Family Well-Being. Funding for the Optum Public Sector Services is provided by the County of San Diego Health and Human Services Agency.

\* All CFWB Initial Treatment Plans and Group Intake Assessments are due 14 days from the authorization start date.

\* All treatment plan updates are due every 12 weeks thereafter.

\* Discharge summaries should be submitted on completion or termination of services.

\* CFWB psychological evaluations are due 30 days from the authorization or receipt of background records from CFWB.

Fax to: (877) 624-8376

Mail to: Optum TERM at PO Box 601340 San Diego, CA 92160-1340



## CFWB Funded Evaluation Authorization Letter Key

	Description	CMS-1500 Application
<b>A</b>	Designates funding source: CFWB for CFWB funded evaluations or CFWB MC for Medi-Cal funded CFWB cases. This example shows a CFWB funded authorization.	Funding source will inform the ID number entered in box 1a.
<b>B</b>	Addressee reflects the provider/practice mailing address.	Use the mailing address when completing box 33. The mailing address may be different to the Service Facility Location address (box 32), which designates the physical location in which the service took place.
<b>C</b>	Name of the individual authorized to receive services.	Use this individual's demographic information to complete boxes 2-6
<b>D</b>	In CFWB funded evaluations, the Insured ID is the client's State ID.	Enter the client's State ID in box 1a.
<b>E</b>	Authorization number assigned to each CPT code/service.	Enter in box 23 of the CMS-1500 form. Multiple authorization numbers can be entered in range (ex.0001-0004) or listed (ex. 0001, 0002, 0003, 0004) form.
<b>F</b>	This column will reflect the evaluation services/CPT codes the client is authorized to receive.	CPT code entered in box 24D.
<b>G</b>	Number of units authorized during the authorization period.	Enter the number of units rendered for the corresponding CPT code in box 24G. Do not exceed the number of authorized units.
<b>H</b>	The maximum number of units that can be billed during the described period.	
<b>I</b>	Date range reflects the period in which the client is authorized to receive evaluation services.	All services must be on the same date of service. Enter in box 24A. For testing that occurs over multiple days, please bill together on the last date of service when the evaluation was completed.
<b>J</b>	<i>TJ</i> designates that the service is authorized to a child. The modifier <i>TJ</i> must be entered for each CPT code authorized and being billed during a child's evaluation. The Modifier <i>HU</i> designates neuropsychological evaluation. When multiple modifiers apply, the language Modifier, <i>TU</i> , must be primary (ex. <i>TU</i> , <i>TJ</i> , <i>HU</i> ).	The modifier(s) is entered in box 24D.
<b>K</b>	Description of evaluation services authorized. All CFWB requested evaluations are also authorized for 1 CFWB No Show reimbursement.  In a group practice, <i>Comment</i> may also identify the authorized provider.	Box 31 is signed by the rendering evaluator designated in the comments section.

# SAMPLE CMS-1500 FORM FOR CFWB FUNDED REFERRALS

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This CMS-1500 form is an example based on the corresponding CFWB funded evaluation authorization letter for client Last, First.

**HEALTH INSURANCE CLAIM FORM**  
APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/21

PICA

1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> TRI CARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA (F/LING) <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>		1a. INSURED'S I.D. NUMBER (For Program in Item 1) <b>0T000-0</b>	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Last, First</b>		4. INSURED'S NAME (Last Name, First Name, Middle Initial)	
5. PATIENT'S ADDRESS (No., Street) <b>1234 Disneyland Way</b>		7. INSURED'S ADDRESS (No., Street)	
6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		8. RESERVED FOR NUCC USE	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)		11. INSURED'S POLICY GROUP OR FECA NUMBER	
10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> PLACE (State) _____ c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/>		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED: <b>Signature on File</b> DATE: <b>10/31/2024</b>	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED: <b>Signature on File</b> DATE: <b>10/31/2024</b>		14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) FROM MM/DD/YY TO MM/DD/YY QUAL _____	
15. OTHER DATE FROM MM/DD/YY TO MM/DD/YY QUAL _____		16. DATE(S) PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM/DD/YY TO MM/DD/YY	
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. _____ 17b. NPI _____		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM/DD/YY TO MM/DD/YY	
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) <b>Corrected Claim or Intern Name- Only use box 19 when applicable.</b>		20. OUTSIDE LATE? YES <input type="checkbox"/> NO <input type="checkbox"/> \$ CHARGES _____	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Permit ALL to 99999 or the 990XX (24E) ICD-10) <b>F43.10</b>		22. RESUBMISSION CODE _____ ORIGINAL REF. NO. _____	
23. PRIOR AUTHORIZATION NUMBER <b>001-005 or 001, 002, 003, 004, 005</b>		24. A. DATE(S) OF SERVICE From MM/DD/YY To MM/DD/YY B. PLACE OF SERVICE EMG <input type="checkbox"/> C. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) OPT/HCPCS MODIFIER _____ D. DIAGNOSIS POINTER _____ E. \$ CHARGES _____ F. DAYS (60) _____ G. H. (PPT) (PPT) _____ I. ID. _____ J. RENDERING PROVIDER ID. # _____	
25. FEDERAL TAX I.D. NUMBER <b>88-8888888</b> BSN EIN <input type="checkbox"/> <input checked="" type="checkbox"/>		26. PATIENT'S ACCOUNT NO. _____ 27. ACCOUNT ASSIGNMENT? (By Declining Lien Waiver) YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	
28. TOTAL CHARGE \$ <b>2000.00</b> 29. AMOUNT PAID \$ <b>0.00</b> 30. Paid for NUCC Use		31. SIGNATURE OF PHYSICIAN OR SUPPLIER (including degrees or credentials) (I certify that the statements on the reverse apply to this bill and are made a part thereof.)	
32. SERVICE FACILITY LOCATION INFORMATION <b>TERMY Eval, PhD 123 Healing Rd. Sun Diego, CA 92108</b>		33. BILLING PROVIDER INFO & PH# <b>(619) 555-5555</b> <b>TERMY Eval, PhD 123 Healing Rd. Sun Diego, CA 92108</b>	

NUCC Instruction Manual available at: [www.nucc.org](http://www.nucc.org) PLEASE PRINT OR TYPE APPROVED CMB-0938-1197 FORM 1500 (02/21)

For CFWB funded evaluations, No-Show Considerations can be submitted on 1 CMS-1500 form with the evaluation codes or on a separate CMS-1500 form.